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Name

Address: Mail:

Contact:

**CAREER OBJECTIVE:**

*A challenging and performance-oriented position as a* ***Network Engineer with*** *a reputed organization where my knowledge, expertise and skills can positively impact the organizations productivity and growth.*

**PROFESSIONAL CERTIFICATIONS:**

* B.E FROM SEACET BANGLORE IN ELECTRONICS & COMMUNICATION.
* CCNA R&S certified CISCO ID ::
* CCNP Enterprise (Training completed)
* AWS Solution Architect Associate (Training completed)

**PROFESSIONAL SUMMARY:**

* 5 Years of experience in the field of hardware networking and security systems with extensive exposure to routers switches, UTM’s, desktop, laptop etc.
* Hands on experience in monitoring network links, troubleshooting and solving connectivity issue
* Working Experience in Dinesh IT data Centre Kannur for configuring Redundant link and Firewall
* Experience in Windows XP,7,8 ,10 and server2008
* In-depth expertise in the implementation, analysis, optimization, troubleshooting and documentation of LAN/WAN network systems.
* Hands on experience in analyzing technical limitations, diagnosing complex problems & delivering effective solutions for various regional market
* Hands on Experience in configuring Hotspot and access point
* Routers worked on: Cisco 3600, 2600, 1905, 1900, 1800, 7600,Tech route Routers 1725,1700,, Dax router etc.
* Switches worked on: Cisco Catalyst 3750, 3560, 3550 and 2950 Series Switches, Tech Route Switches, Cisco Nexus 7000 Series Switch etc.
* UTM’s worked on: Anexgate AG25-AG1000, Tacitine TGEN6200, TGEN3200.
* Worked on cisco Meraki , Versa SD Wan.

**PROFESSIONAL EXPERIENCE:**

1. **Computacenter PVT LTD**

**Project Mercedes-Benz Research and Development India {GNOC}**

Technical Analyst

From 6 April 2021 to till date

**KEY RESPONSIBILITIES:**

* Experienced with ticketing tool CISM.
* Experienced with monitoring tool Spectrum.
* Assigning and escalating incidents, change, task, report & problem ticket to next higher support teams.
* Experienced in troubleshooting of Internet LAN, QIP and Wireless Controller.
* Configuration of CISCO catalyst switches 2950,2960,3650 series.
* Configuration of CISCO catalyst routers 2900,3900 series.
* IOS Upgradations for CISCO routers and switches.
* Configuration and troubleshooting of dynamic routing protocols like

RIP, EIGRP, OSPF, BGP, and its Redistribution

1. **Accenture PVT LTD**

**Project Verizon**

Enterprise Network Operation

From 1 September 2020 to till date 24 March 2021

**KEY RESPONSIBILITIES:**

* Configuration of CISCO catalyst switches 2950,2960,3650 series.
* Configuration of CISCO catalyst routers 2900,3900 series.
* WAN interface configuration
* IOS Upgradations for CISCO routers and switches.
* Implementation of security policies such as ACl.
* Configurating BPDU Guard, port-fast, uplink and other spanning tree feature.
* Design and Implementation of customer Network.
* Creating Documents from design and implementation.
* Co-ordinating with teammates to solving network related problems.
* Configuration of CISCO Meraki.
* Experience in analyzing technical limitations, diagnosing complex problems & delivering effective solutions for various regional market.

1. **Magna Info Tech**

**Client (Accenture PVT LTD, Project Verizon)**

Enterprise Network Operation

From 22 October 2019 to 31 August 2020

**KEY RESPONSIBILITIES:**

* Configuration of CISCO catalyst switches 2950,2960,3650 series.
* Configuration of CISCO catalyst routers 2900,3900 series.
* WAN interface configuration
* IOS Upgradations for CISCO routers and switches.
* Implementation of security policies such as ACl.
* Configurating BPDU Guard, port-fast, uplink and other spanning tree feature.
* Design and Implementation of customer Network.
* Creating Documents from design and implementation.
* Co-ordinating with teammates to solving network related problems.
* Configuration of CISCO Meraki.
* Experience in analyzing technical limitations, diagnosing complex problems & delivering effective solutions for various regional market.

1. **Microland PVT LTD.**

Senior Network Engineer

From 14 Jan 2019 to 17 October 2019

Mercedes-Benz Research and Development India {GNOC}

**KEY RESPONSIBILITIES:**

* Experienced with ticketing tool CISM.
* Experienced with monitoring tool Spectrum.
* Assigning and escalating incidents, change, task, report & problem ticket to next higher support teams.
* Experienced in troubleshooting of Internet LAN, QIP and Wireless Controller.
* Experienced in handling email/chats remotely.
* Knowledge base report creation.
* Excellent team player. Able to prioritize tasks and workloads in order of importance.
* Experienced in working with global teams.
* Strong decision making and problem-solving skills.
* Trained many members to understand the L1 support tasks
* Setting Device in maintenance according to customer and ISP vendor.
* Process documentation and improvement. Maintaining daily progress report.
* Working Firewall dealing with ticket such as firewall collection order and CFR, Coordinating with 2L SOC Team for fast Restoration of issue.
* Dealing internal ISP such as Telefonica, Verizon, Versatel& T-system.
* Performance monitoring and analysis of network irregularities using tools like Spectrum.
* Maintain and upgrade current networks upon request.
* Investigating, diagnosing and resolving all kinds of network issues.
* Administering LANs, WANs internet / intranet, and voice networks
* Device Modeling of Routers and Switches in Spectrum

1. **KUMAR IT SERVICE**

Network Support Engineer

From April 2016 to November 2018

**KEY RESPONSIBILITIES:**

* Configuring Cisco routers and switches
* Configuration and troubleshooting of dynamic routing protocols like
* RIP, EIGRP, OSPF, BGP, and its Redistribution
* Configuring redundancy protocol HSRP,
* Configuration of Access Lists (Standard & Extended)
* Switching, vlan configuration, Ether channeling
* Designing and conducting Proof of Concepts for connectivity, security & VPN solutions.
* Configuring VPN connectivity & secondary connectivity solutions for various clients. Configuring, monitoring & maintenance of Tacitine based UTM’s as per network design & client requirements.
* Configuring Tacitine based wireless access points at client locations
* Configuring SSL VPN, IPsec VPN’s as per client requirements

**3) TOURECOZ**

DESKTOP support engineer

From January 2014 to July 2015

**KEY RESPONSIBILTIES**:

* Windows xp, windows7,8,10 and server 2008
* Crimping and structured cabling
* Desktop and laptop servicing

**PROJECTS:**

* Secure Core Banking Solution via SSL VPN & secondary connectivity solution POC’s for Co-operative & Service Banks in Kerala.
* Configuration & installation of VPN & security solutions for over 10 locations in Kerala.
* Configuration and installation o UTM in various professional collages.

***EDUCATION QUALIFICATION:***

* **B.E FROM SEACET BANGLORE IN ECE WITH 62% (2013)**
* +2 **FROM GHSS KANNADIPARAMBA KERALA IN SCIENCE WITH 80% (2006)**
* **SSLC FROM S.I.E.S HIGHER SECODARY MUMBAI WITH 55% (2004)**

**PERSONAL PROFILE:**

Name -

Father’s Name -

Sex -

Nationality -

Languages Known -

Date of Birth -

**DECLARATION:**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**PLACE:**  (**Signature)**